

Blackboard

How to Subscribe to Product Status Incidents on Status.blackboard.com

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Version:Connect,Ally_BU,SafeAssign,Web_Community_Manager,Bb_Comms,Collaborate,Learn_BU,Analytics **Article No.:** 000057485

Product: All Products

Introduction:

How to Subscribe to Product Status Incidents

For live updates about product status, users can subscribe to our available products via Email, SMS, Webhook, and RSS/Atom feed.

1. Navigate to <http://status.blackboard.com>
2. Select the **Subscribe to Updates** button.



1. All Systems Operational

3. Select the mode of updates you would like from the following popup (email, sms, or webhook).
4. Complete the required fields and any CAPTCHA requirements.
5. Then **Confirm your subscription** via the welcome notification you receive.
 1. **Note:** Add the appropriate link below to your preferred RSS/Atom application to subscribe:

- RSS Feed <https://blackboardinc.statuspage.io/history.rss>
- Atom Feed <https://blackboardinc.statuspage.io/history.atom>

Additionally, users can subscribe to any active incident on [Status.blackboard.com](https://status.blackboard.com) in order to receive real-time updates regarding a specific incident. Follow the steps below to subscribe:

1. Navigate to <https://status.blackboard.com>
2. Go to **Current Incidents** (listed at the top of the page)
3. Click the **Subscribe** link on the right corner of the incident title
4. A pop-up page opens; Enter your email address or phone number for text updates
5. Click **Subscribe to Incident**

Subscribe to Incident ×

Subscribe to updates for **Welcome new Users** via email and/or text message. Whenever an update is posted, you'll receive a notification.

Get Updates Via Email

Get Updates Via Text Message

United States (+1) ▾

Message and data rates may apply. By subscribing you agree to our [Privacy Policy](#) and the Atlassian [Cloud Terms of Service](#). This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

SUBSCRIBE TO INCIDENT

1. **6. Confirm your subscription via email to text in order to receive updates to the incident**

Note:
Once the event has been resolved, you will receive one final email or text, notifying you of the resolution.

