

Blackboard

Ultra Base Navigation Course Filters not Remaining in Different Browsers or Devices

Date Published: Jan 05,2025 **Category:** Planned_First_Fix_Release:Learn_9_1_3900_95_0_Release; Product:Blackboard_Learn_SaaS; Version:Ultra **Article No.:** 000078748

Product: Learn SaaS

Release: SaaS

Service Pack(s): Ultra

Description: The new feature for course filters in the Ultra Base Navigation will not save across browsers.

Steps to Replicate:

1. Log into **Blackboard Learn** as an Administrator
2. Create a new course,
3. Create a new user or use an already created one.
4. Enroll the user to the course.
5. Login as the user
6. Go to 'courses' tab
7. Note that the new filters are there. Select any option in filter or term
8. Logout and log back in.
9. Go to 'courses' tab
10. Note that the filters are still the same.
11. Log in from a different browser, or a different device.
12. Go to 'courses' tab

Observed Behavior: The filters and terms were cleared.

Expected Behavior: The filters and terms should remain through devices.

Target Release: SaaS - Fixed (v3900.95.0-rel.52 or higher)

