

Blackboard

Loading Issues for a Large Group Assignment That has 380 Groups With Over 1400 Members

Date Published: Jan 05,2025 **Category:** Planned_First_Fix_Release:Learn_9_1_3900_95_0_Release; Product:Blackboard_Learn_SaaS; Version:Ultra **Article No.:** 000078674

Product: Learn SaaS

Release: SaaS

Service Pack(s): Ultra

Description:

When an instructor creates a course with a group set of 380 groups that are associated to an assignment, loading issues and errors start to appear once s/he accesses different areas such as content, gradebook, the assignment settings, and groups.

Steps to Replicate:

1. Log into **Blackboard Learn Ultra Experience** as an Administrator
2. Navigate to the **Admin Panel > Courses > Access a course**
3. Create an assignment
4. Add 380 groups of students

Observed Behavior:

The instructor is either seeing the group added but later it is removed or an error message is displayed.

Expected Behavior:

The groups must be added.

Target Release: SaaS - Fixed (v3900.95.0-rel.62 or higher)

