

Blackboard

Announcement Search does not Support Spaces

Date Published: Oct 27,2023 **Category:** Planned_First_Fix_Release:SaaS_v3900_80_0; Product:Course_Tools_Learn; Version:Ultra **Article No.:** 000077965

Product: Blackboard Learn

Release: SaaS

Service Pack(s): Ultra

Description: When searching for announcements with spaces in the announcement name, it returns 'No results found'. For example, if an announcement is titled 'Test support filter,' we recommend searching with just one word. Otherwise, the filter may produce no results.

Steps to Replicate:

1. Log into **Blackboard Learn Ultra Experience** as an administrator
2. Navigate to **Admin > Courses > Access an Ultra course**
3. Go to **Announcements >** create an announcement with spacing between
4. Search with the announcement name

Observed Behavior:

When the announcement name is searched with spacing in between, it returns an error as 'No results found. Check the spelling and try again'.

Expected Behavior:

When the announcement name is searched with spacing between, it will return the announcement data.

Target Release: SaaS-Fixed (v3900.80.0)

